



TSRA NEWS

AUGUST 2019

Hey Everyone!
A few things:

TSRA DISCOUNTS:

Welcome Astro Doughnuts and Fried chicken! They will offer 10% off before 11:00am until the end of the year (They open 7:30 M-Sat. Sun at 9:00am). Address is 2309 Main St.

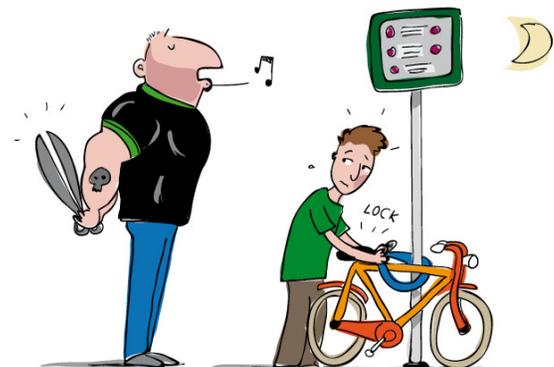
All the other restaurant discounts can be found on our home page TSRA90405.com



BIKES THIEVES!

There has been a bike theft spree recently. MY bike was stolen last year then I bought a new bike and IT was just stolen last month, And this time I had a HUGE THICK chained 'theft-proof' bike lock. However the main mistake I made was that I didn't keep it in the Bike room because it's a war room in there. SO Thanks to Alicia and the Shores staff for currently cleaning them out. Therefore you have bikes without permits in the bike room after Aug 19 they will be taken out. YAY.

BTW I spoke to the amazing night guard in the S. building Sequin who stopped a pack of bike thieves 2:30am July 31 while patrolling in the NORTH tower. Yup he takes "pride in everything" he does and takes it upon himself to do these night patrols. AND he works at the shores in 10pm-6am AFTER his day job as a social therapist . He showed me the videos of the bike thieves- three 20-somethngs surfer looking dudes (2 of which wore matching backwards baseball caps



and striped jerseys that said the number 16 on them – pretty specific, eh? Keep an eye out!). As always if you see something tell security immediately.. Sequin would like come to our next TSRA meeting TBD and he will be out next employee recognition award winner! (We're changing the amount of employees each year from three to six a year because we have so many great workers here at the Shores!) Eddy Rodriguez is our current recipient. He's awesome and you can see his pic a little info about him in the mail room. If you have suggestions for the future picks please let us know via our email at TSRA90405@gmail.com.

LAST MEETING:

Thank you everyone who joined us in July for our TSRA meeting, good to see everyone.



There were a lot of important topics discussed as well as some fun socializing. Some subjects we covered included the switch from Frontier to Bel Air for our internet service, the noise problem on Main St., safety issues and Pool etiquette.

The rollout for the new internet provider will be in a couple weeks: those who wish to keep their Frontier service may do so, and Bel Air should be a little cheaper than Frontier with much better service. At some point in the future we will probably also introduce Starry Internet as well. Its just internet but 5x than what we have now. Management will notify tenants regarding details of the transition.

The noise issue from Main Street, as well as the noise from the Basketball courts affects many of us. Unfortunately, Management and the TSRA are not able to remedy the problem directly. What we have been advised re: the basketball courts - is to call the Police

and report when people are using them early in the morning. There are metal poles that are attached to the back boards after dark serving as an impediment to play. Needless to say, it does not stop everyone from trying to use the courts - but the signage does state the restricted hours. As for the noise on Main Street, residents Santa Monica wide have complained often, but apparently the level of noise does not reach a prohibited level.

Those of you in the South Tower are aware that repairs have already begun on parts of the exterior and the North Tower will follow.



There are definitive plans for a dog run! It'll be on the E. Side of pool. It is currently in the design phase but it is in the budget and will happen in the near future. In the meantime please don't let your dogs "go" on the grassy areas in front of the lobbies. I hear the S. Tower is a worse probably at this point. Remember we have residents who use that grassy area to sit on, do yoga etc. Its will be where people will be watching the Movie on Aug 23.

Safety remains an ongoing issue: stolen bikes, homeless intruders etc. Management is well aware and understands the need to address this. We are hoping that Alicia is able to procure an additional guard to supplement the current schedule of Allied/Universal attendants.

And as many of you know, we have guard at the pool now from 12 to 8. It is their job to make sure that only tenants and guests are using the pool and spa. We've had one unfortunate incident where a resident was abusive towards one of the guards

while she was doing her job. That is absolutely not acceptable: if you disagree with The Shores policy, take it up with management; not those hired to enforce it. That said, there is also a new Pool Guest policy going into effect immediately. There is now the opportunity to call the main office, or use the online portal to request two additional guests at the pool. You must make your request before 5 on Friday for the upcoming weekend and it is first come, first served - with a limited amount of tenants granted the extra guests. In order to make this more comfortable, Alicia is requesting 20 additional lounge chairs. This is in response to a number of complaints regarding large groups and to accommodate visiting families where the number would be over four. Also, just a reminder that if you come from the beach, please shower off before you enter the pool.

We hope to see you all on Friday the 23rd for our first Movie Night of the summer!

Thanks!

Albie, Nancy, Dawn and Matt.

If you haven't joined **TSRA** yet, please do and get your **TSRA Discount Card**. Its only **\$20 a year!**



JOIN TSRA
Its only \$20 per year!

There is strength in numbers!
If you have complaints or suggestions let us be
your liaison to Management: go to

TSRA90405.com

or leave a Check **with your email address**
in the TSRA Box in Laundry Room. Or join at the meeting

Please help spread the word about the NEW TSRA!

THE SHORES RESIDENTS ASSOCIATION

LAUGHING MATTERS

by Jack Neworth

We Felt Safer with Charles in Charge

Security is a big concern to most residents at the Shores as crime in Santa Monica is on the rise. For example, last week on the 3rd Street Promenade, there was a shootout as a man robbed an armored car. He got away with a bag of money before he was cornered in an alley by police and arrested without an incident.

Also, last week, the Mishkon Jewish Temple on Main Street, which has been in existence for over a century, had anti-Semitic symbols carved into one of its wooden doors. So our security, technically now referred to as Courtesy Attendants, have their hands full.

Going back thirty years, we had a Security Guard named Charles Bennett. He was so serious about his job, no one would confuse him with a Courtesy Attendant.

Born and raised in Manchester, England, Bennett spent 14 years at the Shores. A body builder who struck an imposing figure, Charles gave every tenant's call the scrutiny one might expect from Scotland Yard. For example, there was the time when a friend moved out and left me some furniture by the elevator on her floor.

I began moving the pieces to my apartment, but when I returned an end table had mysteriously disappeared. I phoned Charles who jumped into action, grilling me for a detailed description of the "stolen item."

As it turned out another tenant thought the end table had been discarded and took it inside her apartment. When I called Charles to explain the innocent mistake, he seemed deeply disappointed, "So then you won't be pressing charges, Mr. Neworth?" (He always called me Mr. Neworth even though I jokingly insisted "Mr. Neworth" was my father.)

Nothing got past Bennett's eye, which at times might have been a bit over the top, but in general, was reassuring to tenants. Bennett left the Shores when Douglas Emmett took over in 1999 but has continued his Security Guard career in Santa Monica though he says candidly, "My best days and best job was at the Shores." (At 64 now, Bennett has gone from body builder to marathon running, has competed 27 marathons and treats running with the same determination he does security work.)

Consistent with his serious demeanor, Bennett's speaks in a terse tone. Imagine Jack Webb from *Dragnet*, only slower and with an English accent. Unfortunately, and don't ask how or why, I woke up one morning and I suddenly could do Bennett's voice, almost perfectly. How perfectly? As a prank I called the office as Bennett and said, "I quit." Lucia, the manager, was beside herself and said that it was impossible. As Bennett, I responded, "What part of 'I quit,' don't you understand, Lucia?" (Moments later, when I revealed it was me, Lucia swore like a sailor.)

Bennett and I have stayed in touch over the years. I've even written a few columns about him which he's very fond of. A few years back he called and said, "Mr. Neworth, you may find this amusing. Last week I was speaking on the phone with my brother whom I hadn't talked to in 10 years. Suddenly I became convinced it was you doing your impression." I felt terrible. "Bennett, I'm so sorry. "What did do you do?" "I hung up on him," Bennett said matter-of-factly. Now I felt even guiltier. "I must apologize, Charles." "You needn't feel badly, Mr. Neworth, I don't much care for him."

Jack's "Laughing Matters" column appears every Friday in the Santa Monica Daily or online at www.smdp.com. If by chance, you want all three chapters in one document, or have comments to make, email jackdaily@aol.com.



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